

ARJO & OPAL PARTNERSHIP IMPORTANT CONTACTS

Maintenance

Arjo will provide preventative and reactive maintenance to all Opal sites.

For all maintenance requests:

Telephone: 1800 002 756 (ARJO)

E-mail: aftermarket.au@arjo.com

Support Option	Contact Information
Telephone	1800 002 756 (ARJO)
E-mail:	aftermarket.au@arjo.com
Afterhours	1800 007 368
Escalation	Darren Markham, WA, Service Manager 461B Nicholson Rd, Canning Vale WA 6155 Mobile: +61 421 905 188 Email: darren.markham@arjo.com

Operational/Rentals Contact Details

Arjo will provide a dedicated Operations Manager in each state who will ensure scheduling, completion, invoicing and reporting on all KPI's and SLA's.

Support Option	Contact Information
Telephone	1800 007 368
E-mail:	customerservice-au@arjo.com
Afterhours	1800 007 368
Escalation	Brett O'Donnell, WA Operations Manager 461B Nicholson Rd, Canning Vale WA 6155 Mobile: +61 421 901 447 Email: brett.odonnell@arjo.com

Area Manager Details

Arjo will provide a dedicated Area Manager in each state to support each facility.

Alfred Cove Care Community	WA	Priscilla Stockley	priscilla.stockley@arjo.com	0449 904 572
Applecross Shore Care Community	WA	Priscilla Stockley	priscilla.stockley@arjo.com	0449 904 572
Armadale Place Care Community	WA	Priscilla Stockley	priscilla.stockley@arjo.com	0449 904 572
Bunbury Gardens Care Community	WA	Priscilla Stockley	priscilla.stockley@arjo.com	0449 904 572
Carine Parkside Care Community	WA	Priscilla Stockley	priscilla.stockley@arjo.com	0449 904 572
Geraldton Shore Care Community	WA	Priscilla Stockley	priscilla.stockley@arjo.com	0449 904 572

Mandurah Coast Care Community	WA	Priscilla Stockley	priscilla.stockley@arjo.com	0449 904 572
Melville Parkside Care Community	WA	Priscilla Stockley	priscilla.stockley@arjo.com	0449 904 572
Murdoch Gardens Care Community	WA	Priscilla Stockley	priscilla.stockley@arjo.com	0449 904 572
Treeby Parklands Care Community	WA	Priscilla Stockley	priscilla.stockley@arjo.com	0449 904 572

Escalation

Jeff Baker, WA State Sales Manager

461B Nicholson Rd, Canning Vale WA 6155

Mobile: +61 418 205 269

Email: jeff.baker@arjo.com

Opal Corporate Partnership Manager

Catherine Mahony

Mobile: +61 419 795 463

Email: catherine.mahony@arjo.com