

ARJO & OPAL PARTNERSHIP IMPORTANT CONTACTS

Maintenance

Arjo will provide preventative and reactive maintenance to all Opal sites.

For all maintenance requests:

Telephone: 1800 002 756 (ARJO)

E-mail: aftermarket.au@arjo.com

Support Option	Contact Information
Telephone	1800 002 756 (ARJO)
E-mail:	aftermarket.au@arjo.com
Afterhours	1800 007 368
Escalation	Anthony Sutton, Queensland, Northern Territory Service Manager Unit 4, 31 Archimedes Place MURRARIE QLD 4172 Mobile: +61 434 071 056 Email: Anthony.Sutton@arjo.com

Operational/Rentals Contact Details

Arjo will provide a dedicated Operations Manager in each state who will ensure scheduling, completion, invoicing and reporting on all KPI's and SLA's.

Support Option	Contact Information
Telephone	1800 007 368
E-mail:	customerservice-au@arjo.com
Afterhours	1800 007 368
Escalation	William Halbauer, QLD Operations Manager Unit 4, 31 Archimedes Place MURRARIE QLD 4172 Mobile: +61 439 325 092 Email: william.halbauer@arjo.com

Area Manager Details

Arjo will provide a dedicated Area Manager in each state to support each facility.

Ashmore Gardens Care Community	QLD	Dawn Errera	dawn.errera@arjo.com	0434 077 689
Berrinba Greens Care Community	QLD	Dawn Errera	dawn.errera@arjo.com	0434 077 689
Burpengary Gardens Care Community	QLD	Anthony Bell	anthony.bell@arjo.com	0429 522 449
Calamvale Parklands Care Community	QLD	Dawn Errera	dawn.errera@arjo.com	0434 077 689
Caloundra Place Care Community	QLD	Anthony Bell	anthony.bell@arjo.com	0429 522 449
Carseldine Greens Care Community	QLD	Dawn Errera	dawn.errera@arjo.com	0434 077 689
Kawana Waters Care Community	QLD	Anthony Bell	anthony.bell@arjo.com	0429 522 449
Kirra Beach Care Community	QLD	Dawn Errera	dawn.errera@arjo.com	0434 077 689
Morayfield Grove Care Community	QLD	Anthony Bell	anthony.bell@arjo.com	0429 522 449
Nambour Gardens Care Community	QLD	Anthony Bell	anthony.bell@arjo.com	0429 522 449

North Lakes Terrace Care Community	QLD	Anthony Bell	anthony.bell@arjo.com	0429 522 449
Broadwater Grove Care Community	QLD	Dawn Errera	dawn.errera@arjo.com	0434 077 689
Springwood Terrace Care Community	QLD	Dawn Errera	dawn.errera@arjo.com	0434 077 689
Varsity Views Care Community	QLD	Dawn Errera	dawn.errera@arjo.com	0434 077 689

Escalation: Sid Wijethunga QLD State Sales Manager
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Email: sidath.wijethunga@arjo.com

Opal Corporate Partnership Manager
Catherine Mahony
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Email: catherine.mahony@arjo.com