

ARJO & OPAL PARTNERSHIP IMPORTANT CONTACTS

Maintenance

Arjo will provide preventative and reactive maintenance to all Opal sites.

For all maintenance requests:

Telephone: 1800 002 756 (ARJO)

E-mail: aftermarket.au@arjo.com

Support Option	Contact Information
Telephone	1800 002 756 (ARJO)
E-mail:	aftermarket.au@arjo.com
Afterhours	1800 007 368
Escalation	Rafid Amin, NSW/ACT, Aftermarket Manager Unit 5/ 1 Foundation Place, Pemulwuy, NSW 2145 Mobile: + +61 4 3997 4042 Email: rafid.amin@arjo.com

Operational/Rentals Contact Details

Arjo will provide a dedicated Operations Manager in each state who will ensure scheduling, completion, invoicing and reporting on all KPI's and SLA's.

Support Option	Contact Information
Telephone	1800 007 368
E-mail:	customerservice-au@arjo.com
Afterhours	1800 007 368
Escalation	Dennis Gonzalez, National Warehouse and Distribution Manager Unit 5/1 Foundation Place Pemulwuy, NSW 2145 Mobile: +61 455 401 533 Email: dennis.gonzalez@arjo.com

Area Manager Details

Arjo will provide a dedicated Area Manager in each state to support each facility.

Annandale Grove Care Community	NSW	Danielle Abrahams	danielle.abrahams@arjo.com	0406 383 294
Ashfield Terrace Care Community	NSW	Danielle Abrahams	danielle.abrahams@arjo.com	0406 383 294
Auburn Glen Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Bankstown Terrace Care Community	NSW	Danielle Abrahams	danielle.abrahams@arjo.com	0406 383 294
Bathurst Riverview Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Belmore Place Care Community	NSW	Danielle Abrahams	danielle.abrahams@arjo.com	0406 383 294
Berkeley Vale Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Blacktown Terrace Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Bossley Parkside Care Community	NSW	Danielle Abrahams	danielle.abrahams@arjo.com	0406 383 294
Cameron Park Care Community	NSW	Carl Beuster	carl.beuster@arjo.com	0412 267 013
Canterbury Place Care Community	NSW	Danielle Abrahams	danielle.abrahams@arjo.com	0406 383 294

Chiswick Manor Care Community	NSW	Danielle Abrahams	danielle.abrahams@arjo.com	0406 383 294
Coffs Harbour Grange Care Community	NSW	Carl Beuster	carl.beuster@arjo.com	0412 267 013
Denhams Beach Care Community	NSW	Olga Zautner	olga.zautner@arjo.com	0421 904 736
Dubbo Homestead Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Kanwal Gardens Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Katoomba Views Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Killara Glades Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Killarney Vale Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Maitland Grange Care Community	NSW	Carl Beuster	carl.beuster@arjo.com	0412 267 013
Manly Hillside Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Meadowbank Grove Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Mona Vale Views Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Mudgee Grove Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Murwillumbah Greens Care Community	NSW	Dawn Errera	dawn.errera@arjo.com	0434 077 689
Narrabeen Glades Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Narrandera Homestead Care Community	NSW	Olga Zautner	olga.zautner@arjo.com	0421 904 736
Narraweena Grove Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Norah Head Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Orange Grove Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Quakers Hillside Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Raymond Terrace Gardens Care Community	NSW	Carl Beuster	carl.beuster@arjo.com	0412 267 013
Rutherford Park Care Community	NSW	Carl Beuster	carl.beuster@arjo.com	0412 267 013
Shoalhaven Place Care Community	NSW	Danielle Abrahams	danielle.abrahams@arjo.com	0406 383 294
Springwood Greens Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Stanmore Place Care Community	NSW	Danielle Abrahams	danielle.abrahams@arjo.com	0406 383 294
Tingira Hills Care Community	NSW	Carl Beuster	carl.beuster@arjo.com	0412 267 013
Tweed River Care Community	NSW	Dawn Errera	dawn.errera@arjo.com	0434 077 689
Tweed Valley Care Community	NSW	Dawn Errera	dawn.errera@arjo.com	0434 077 689
Wahroonga Place Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Wallarrah Point Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633
Winston Hillside Care Community	NSW	Rick Versteegh	rick.versteegh@arjo.com	0427 340 633

Escalation

Richard Etherton, NSW State Sales Manager

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Email: richard.etherton@arjo.com

Opal Corporate Partnership Manager

Catherine Mahony

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